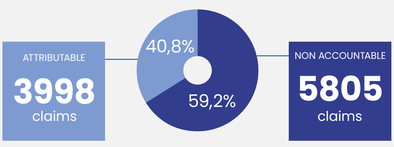
MEDIATOR
Overview of patient compensation payments by Servier on an amicable basis, updated on 31 October 2026

ONIAM*

10241 Patient claims submitted (according to public declarations by l'ONIAM)

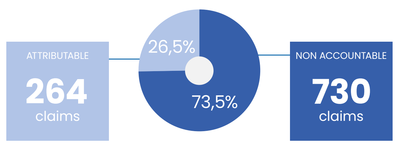
9803 claims examined to date by the experts panel[1] i.e. 95,7%



Civil Court

1183 patient claims submitted

994 claims examined to date by the courts or by legal experts[1] i.e. 83,9%



Status of patient claims processed according to the ONIAM procedure

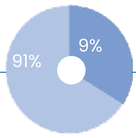
3998 accountable files (for 9803 reviewed files)
(Accountability between the diseases and Mediator treatment upheld by the ONIAM expert panel)

4375 compensation notices sent by ONIAM and received to date by SERVIER[2]

↓ SERVIER has 3-months delay from the receipt of the notice from ONIAM to study and make an offer

4338 compensation offers sent by SERVIER to patients[3]

3948 offers accepted by patients
*including 65 settlements concluded subsequently after court proceedings



390 offers sent to patients pending a response from patients

Average Permanent Functional Deficit: 12% (calculated on the basis of 3998 accountable files examined)(The PFD represents the medically observed level of impairment affecting the functions of the human body)

Applications for substitution presented to ONIAM by patients

265 applications

154
REFUSAL OF SUBMISSION by ONIAM – Servier's offer considered to comply with the opinion issued

67
Formal AGREEMENTS of ONIAM for substitution

- **66** compensated or refunded by Servier
- **1** paid by ONIAM and the principle of substitution confirmed by a court ruling

44
APPLICATIONS for subtitution presented in which ONIAM's position is unknown by SERVIER

- **44** files in which Servier made a refunder offer
- **42** files in which patients are compensated
- **1** file in which the offer pending a response
- **1** file which the offer refused by patient

Status of patient claims processed by the courts and concluded by a settlement agreement

263 attributable files
(between the disease and treatment by Mediator upheld by a legal expert)

5 settlement discussions for patient compensation[4]

159 amicable settlements finalised between SERVIER and patients

On 31 October 2026, **4558** patients received offers of compensation for a total amount of **298.2** million Euros, **266.8** million of which have already been paid

(1) The claims examines correspond to files that were the subject of an ONIAM report or opinion as well as the judicial files that were the subject of a judicial dicision or an expert report allowing a dicision to be made about causality.
(2) Some cases may be the subject of several opinions particularly in the event of an aggravation.
(3) SERVIER's offers are based on the opinions of the ONIAM college and apply the compensation grids applied by ONIAM.
(4) Discussions between the patient's lawyer and SERVIER's lawyers.

*National Office for Compensation for Medical Accidents.

Updated on 2026/10/30