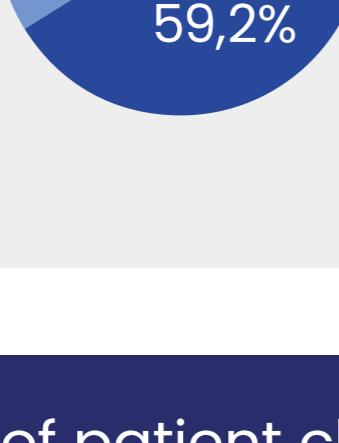


## ONIAM\*

**10241**Patient claims submitted  
(according to public declarations by  
l'ONIAM)**9776**  
claims examined to  
date by the experts  
panel<sup>(1)</sup> i.e. 95,5%

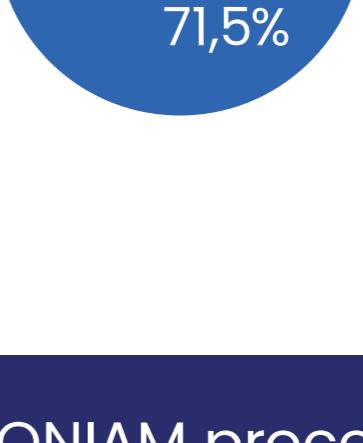
ATTRIBUTABLE

**3985**  
claimsNON ACCOUNTABLE  
**5791**  
claims

## Civil Court

**1183**

patient claims submitted

**923**claims examined to date  
by the courts or by legal experts<sup>(1)</sup>  
i.e. 78,1%

ATTRIBUTABLE

**263**  
claimsNON ACCOUNTABLE  
**660**  
claims

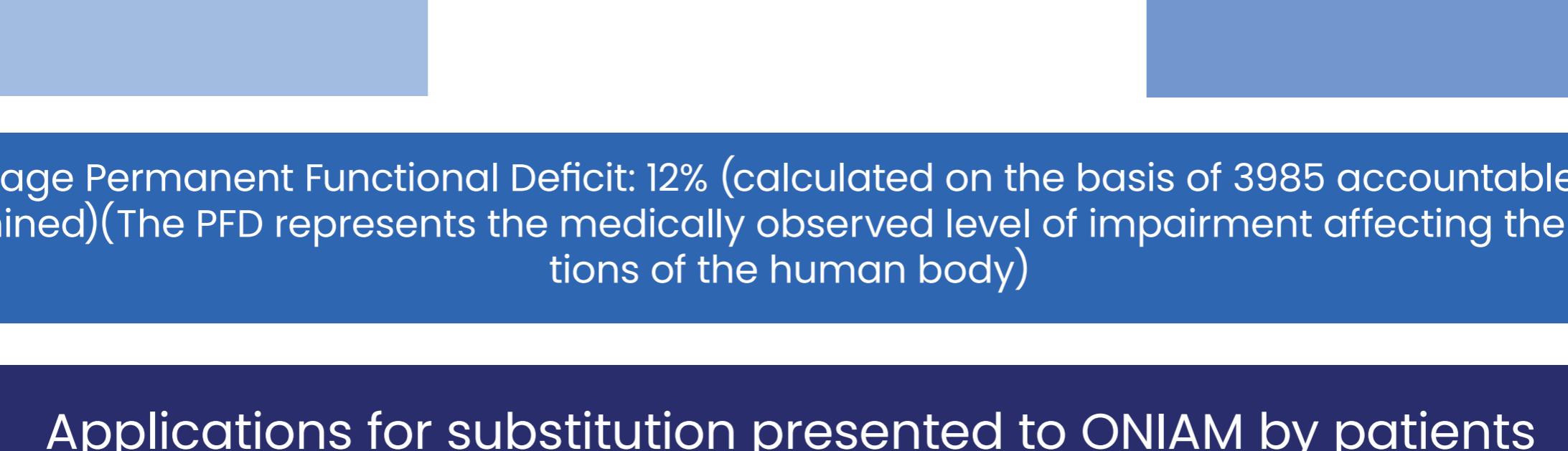
## Status of patient claims processed according to the ONIAM procedure

**3985** accountable files (for 9776 reviewed files)

(Accountability between the diseases and Mediator treatment upheld by the ONIAM expert panel)

**4347** compensation notices sent by ONIAM and received to date by SERVIER<sup>(2)</sup>

↓ SERVIER has 3-months delay from the receipt of the notice from  
ONIAM to study and make an offer

**4296** compensation offers sent by SERVIER to patients<sup>(3)</sup>**3752**  
offers accepted by  
patients**544**  
offers sent to patients  
pending a response  
from patients

Average Permanent Functional Deficit: 12% (calculated on the basis of 3985 accountable files examined)  
(The PFD represents the medically observed level of impairment affecting the functions of the human body)

## Applications for substitution presented to ONIAM by patients

**265** applications**154**REFUSAL OF SUBMISSION  
by ONIAM –  
Servier's offer considered  
to comply with the opinion  
issued**67**Formal AGREEMENTS  
of ONIAM for substitution**44**APPLICATIONS  
for substitution presented  
in which ONIAM's position is  
unknown by SERVIER**66**compensated  
or refunded  
by Servier**1**paid by ONIAM  
and not  
refunded  
by Servier**44**files in which Servier made  
a refunder offer**42**files in which patients  
are compensated**1**file in which the offer  
pending  
a response**1**file which the offer  
refused by  
patient

## Status of patient claims processed by the courts and concluded by a settlement agreement

**263** attributable files

( between the disease and treatment by Mediator upheld by a legal expert)

**4** settlement discussions for patient compensation<sup>(4)</sup>**158** amicable settlements finalised between SERVIER and patientsOn 31 December 2025, **4513** patients received offers of compensation for a total amount of **287.4** million Euros, **249.4** million of which have already been paid

(1) The claims examined correspond to files that were the subject of an ONIAM report or opinion as well as the judicial files that were the subject of a judicial decision or an experts report corresponding to a decision to be made about causality.

(2) Some cases may be the subject of several opinions particularly in the event of an aggravation.

(3) SERVIER's offers are based on the opinions of the ONIAM college and apply the compensation grids applied by ONIAM.

(4) Discussions between the patient's lawyer and SERVIER's lawyers.

\*National Office for Compensation for Medical Accidents.