

INFORMATION NOTICE HEALTHCARE PROFESSIONALS

This Information notice may be modified by the Servier Group, to take into account any changes from changes in applicable laws and regulations, as well as in our activities. The changes will appear on this page, that we invite you to consult regularly.

Purpose of this Information notice for providers (the “Information notice”): this Information notice is intended to provide a clear and transparent information on how your personal data is processed in the context of your relationship with the Servier Group.

1. Who is the data controller?

The Servier Group is made up of several entities. The Servier entity acting as data controller may differ depending on the purpose pursued.

The Servier entity acting as data controller is indicated in the table below. It is also indicated in the information that may have been given to you via another channel.

2. Why do we collect your personal data and on which basis? Which data are we talking about?

This Information notice describes activities for which we need to use your personal data, according to the appropriate legal basis.

We only use data that is strictly necessary for the purposes we are pursuing.

In addition, we would like to point out in the context of this Information notice that personal data concerning you may also have been collected from public databases, accessible to all, or private databases, and not directly from you. This may include your name, first name, professional email address, postal address, specialty and RPPS number.

Data controller entity	Purpose pursued	Personal data collected	Legal basis of processing
Servier entity mentioned in the information notice	Prospecting Operations	<ul style="list-style-type: none">Last name, first name, e-mail address, telephone number, position, title, speciality	<ul style="list-style-type: none">Legitimate interests of the data controller entity to develop its network

<p>Servier entity in charge of verifying third parties under international sanctions</p>	<p>Verification of third parties under international sanctions</p>	<ul style="list-style-type: none"> • Personal data collected in the questionnaire • Personal data from public sources 	<ul style="list-style-type: none"> • Legal obligation
<p>Servier entity mentioned in the contract or in the information notice which may have been given to you through another channel</p>	<p>Compliance with legal and regulatory requirements and applicable recommendations (e.g. conflicts of interest, disclosure of value transfers)</p>	<ul style="list-style-type: none"> • Personal data contained in the form and/or required by law 	<ul style="list-style-type: none"> • Legal obligation <p><i>or</i></p> <ul style="list-style-type: none"> • Legitimate interests of the data controller entity to comply with any directives applicable to the pharmaceutical industry • Another legal basis may apply depending on the country in which the Servier entity is located.
<p>Servier entity mentioned in the contract</p>	<p>Contractual relationship management</p>	<ul style="list-style-type: none"> • Identification data • Professional data 	<ul style="list-style-type: none"> • Legitimate interests of the data controller entity to facilitate contract negotiation and performance <p><i>or</i></p> <ul style="list-style-type: none"> • Contract performance (when the health care professional is acting on its own behalf)
<p>Servier entity mentioned in the contract</p>	<p>Accounting management</p>	<ul style="list-style-type: none"> • Identification data • Professional data • Economic and financial data 	<ul style="list-style-type: none"> • Legal obligation

<p>Servier entity implicated by the litigation</p>	<p>Pre-litigation and litigation management</p>	<ul style="list-style-type: none"> Any personal data required for the establishment, exercise or defense of legal claims 	<ul style="list-style-type: none"> Legitimate interests of the data controller entity to establish proof of a right or of a contract
<p>Servier entity mentioned in the information notice which may have been given to you through another channel</p>	<p>Invitations to online or face-to-face events</p>	<ul style="list-style-type: none"> Identification data Professional data 	<ul style="list-style-type: none"> Legitimate interests of the data controller entity to highlight its areas of expertise <p>or</p> <ul style="list-style-type: none"> Consent
<p>Servier entity mentioned in the information notice which may have been given to you through another channel</p>	<p>Transport and accommodation management</p>	<ul style="list-style-type: none"> Identification data Professional data 	<ul style="list-style-type: none"> Contract performance <p>or</p> <ul style="list-style-type: none"> Legitimate interests of the data controller entity to check the identity of the data subject and make the appropriate reservations
<p>Servier entity mentioned in the information notice which may have been given to you through another channel</p>	<p>Management of promotional communications</p>	<ul style="list-style-type: none"> Identification data Professional data 	<ul style="list-style-type: none"> Legitimate interests of the data controller entity to promote the Servier Group's activities <p>or</p> <ul style="list-style-type: none"> Consent
<ul style="list-style-type: none"> Les Laboratoires Servier (LLS) 50 rue Carnot - 92284 Suresnes Cedex France <p>or</p>	<p>Management of requests for medical information</p>	<ul style="list-style-type: none"> Identification data Professional data 	<ul style="list-style-type: none"> Legal obligation

The marketing authorization holder for the product			
<ul style="list-style-type: none"> • Institut de Recherches Internationales Servier (IRIS) <i>22, Route 128 91190 Gif-sur-Yvette France</i> • Servier Affaires Médicales (SAM) <i>35, rue de Verdun 92284 Suresnes cedex France</i> • Institut de Recherche & Développement Servier (IDRS) <i>22, Route 128 91190 Gif-sur-Yvette France</i> • Servier Bio-Innovation LLC (SBI) <i>200 Pier Four Boulevard Boston, MA 02210 États-Unis</i> <p>or</p> <ul style="list-style-type: none"> • The sponsor 	<p>Management of clinical research activities</p>	<ul style="list-style-type: none"> • Identification data • Professional data • Bank details • Details of training and qualifications • Where applicable, identification number in the shared directory of healthcare professionals (RPPS) • Amount of allowances and remuneration received • Participation in other studies • History of accesses and connections to the medical data of persons participating in a research study 	<ul style="list-style-type: none"> • Legitimate interests of the data controller entity as a sponsor authorised to carry out research activities • Another legal basis may apply depending on the country in which the Servier entity is located.

<ul style="list-style-type: none"> • Les Laboratoires Servier (LLS) <p>50 rue Carnot - 92284 Suresnes Cedex France</p> <p>or</p> <ul style="list-style-type: none"> • The marketing authorization holder for the product or the manufacturer 	<p>Management of health monitoring activities</p>	<ul style="list-style-type: none"> • Identification data • Speciality 	<ul style="list-style-type: none"> • Legal obligation
<ul style="list-style-type: none"> • Les Laboratoires Servier (LLS) <p>50 rue Carnot - 92284 Suresnes Cedex France</p> <p>or</p> <ul style="list-style-type: none"> • The marketing authorization holder for the product 	<p>Management of quality defect reports</p>	<ul style="list-style-type: none"> • Identification data • Any data strictly necessary for the management of the notification of a quality defect 	<ul style="list-style-type: none"> • Legal obligation
<ul style="list-style-type: none"> • Servier entity responsible for the operation of the medicinal product with early or compassionate access authorisation 	<p>Early access and compassionate access</p>	<ul style="list-style-type: none"> • Data relating to healthcare professionals involved in patient monitoring (in particular prescribing doctors and dispensing pharmacists) and staff acting under their responsibility or authority: name, first name, speciality, registration number in the shared directory of healthcare professionals (RPPS) and 	<ul style="list-style-type: none"> • Legal obligation <p>Another legal basis may apply depending on the country in which the Servier entity is located.</p>

		professional contact details	
<ul style="list-style-type: none"> Servier entity responsible for the operation of the medicinal product with a compassionate prescribing framework 	<p>Compassionate access framework</p>	<ul style="list-style-type: none"> Data relating to healthcare professionals involved in patient monitoring (in particular prescribing doctors and dispensing pharmacists) and staff acting under their responsibility or authority: name, first name, speciality, registration number in the shared directory of healthcare professionals (RPPS) and professional contact details 	<ul style="list-style-type: none"> Legal obligation <p>Another legal basis may apply depending on the country in which the Servier entity is located.</p>
<ul style="list-style-type: none"> Les Laboratoires Servier (LLS) <p>50 rue Carnot - 92284 Suresnes Cedex France</p>	<p>Record of switchboard's calls</p>	<ul style="list-style-type: none"> Identification data All personal data provided at the time of the call 	<ul style="list-style-type: none"> Legitimate interests of the data controller entity to improve service quality and for training purposes

3. How long do we keep your personal data?

The Servier Group entity acting as data controller will only keep your personal data for as long as is necessary to achieve the purposes pursued in this Information notice. More specifically:

Purpose pursued	Data retention period
Prospecting operations	We keep your personal data until withdrawal of consent or 3 years from your last contact.
Verification of third parties under international sanctions	We keep your personal data for as long as is necessary to fulfil our legal obligations (including the statute of limitations).
Compliance with legal and regulatory requirements and applicable recommendations (e.g. conflicts of interest, disclosure of value transfers)	We keep your personal data for the duration of the commercial relationship, then for the statute of limitations.
Contractual relationship management	We keep your personal data for the duration of the professional relationship, then for the statute of limitations.
Accounting management	We keep your personal data for as long as it takes us to fulfill our accounting obligations (including the statute of limitations).
Pre-litigation and litigation management	We keep your personal data for the duration of the professional relationship, then for the statute of limitations (civil, commercial, etc.) and until the time limits for legal recourse have been exhausted.
Invitations to online or face-to-face events	We keep your personal data for the duration of the professional relationship, then for the statute of limitations.
Transport and accommodation management	We keep your personal data for the duration of the professional relationship, then for the statute of limitations.
Management of promotional communications	We keep your personal data for a maximum of 5 years from the date we receive your request.
Management of requests for medical information	We keep your personal data for a period of 10 years from the date we receive your request.
Management of clinical research activities	We keep your personal data until the product studied is marketed, or until 2 years after the last publication of the results of the research or, if the results are not published, until the final research report is signed.
Management of health monitoring activities	We keep your personal data for 30 years after the end of the marketing authorisation concerned; the data is then

	deleted or archived in an anonymous form, unless otherwise stipulated by mandatory local regulations.
Management of quality defect reports	We keep your personal data for a period of 10 years from the date we receive your request.
Early access and compassionate access	<p>Early access: We keep your personal data for a maximum of 2 years following publication by the French National Authority for Health (“Haute Autorité de Santé” or “HAS”), where applicable after consultation with the French National Agency for the Safety of Medicines and Health Products (“Agence Nationale de Sécurité du Médicament et des produits de santé” or “ANSM”), of the summary of the latest summary report. The data will then be archived for a maximum period of 10 years from the date on which the drug is withdrawn from the market.</p> <p>Compassionate access: We keep your personal data for a maximum of 2 years following ANSM approval of the summary of the last summary report. The data will then be archived for a maximum period of 10 years from the date of expiry of the compassionate access authorisation.</p>
Compassionate access framework	<p>We keep your personal data for a maximum of 2 years following ANSM approval of the summary of the last summary report.</p> <p>The data will then be archived for a maximum period of 10 years from the expiry date of the compassionate prescription framework.</p>
Record of switchboard’s calls	We keep your personal data for a maximum period of 6 months from recording.

4. How do we secure your personal data?

We put in place adequate technical and organisational measures to ensure security, integrity and confidentiality of your personal data. These measures are designed with the aim of protecting personal data against unauthorised access, loss, destruction or alteration. In implementing these measures, we take into account the technologies available, the costs of implementation, as well as the nature, context and purposes of the processing of personal data and the risks to the rights and freedoms of the persons concerned.

5. Do we share your personal data

Your personal data processed by the entities of the Servier Group will only be accessible by a limited list of employees of the Servier entities concerned, on a need-to-know basis or when required by law.

Your personal data may also be transmitted to partners with whom the entities of the Servier Group collaborate in order to provide the expected services.

Finally, the entities of the Servier Group may communicate upon request your personal data to the competent authorities, such as public health authorities.

6. Do we transfer your personal data internationally?

The Servier Group is made up of entities located throughout the world. It also works with partners and subcontractors located in many countries throughout the world.

Your personal data may therefore be transferred for the purposes described above to recipients located in a country that does not offer an adequate level of protection. In such a case, the Servier Group will take all necessary measures and guarantees to ensure the security of such transfers (such as the conclusion of European Commission Standard Contractual Clauses).

7. What are your rights?

According to the legal basis for the concerned purpose and when the applicable law provides it, you have the following rights:

- Request access to your personal data
- Update, correct or delete your personal data
- Request that some of the personal data you gave us be provided to you, or to another data controller, in a commonly used and machine-readable format (right to portability of your personal data)
- Define post-mortem directives
- Restrict or object to the processing of your personal data
- Withdraw your consent

You can exercise these rights with the Data Protection Officer ("DPO"):

- By email to the following email address: dataprivacy@servier.com
- By regular mail to the following address:

Servier Monde
Data Protection Officer
50, rue Carnot
92284 Suresnes Cedex
FRANCE

You also have the right to lodge a complaint with the French Data Protection Authority (“Commission Nationale de l’Informatique et des Libertés”, “CNIL”), in particular on its website www.cnil.fr.