

# MEDIATOR

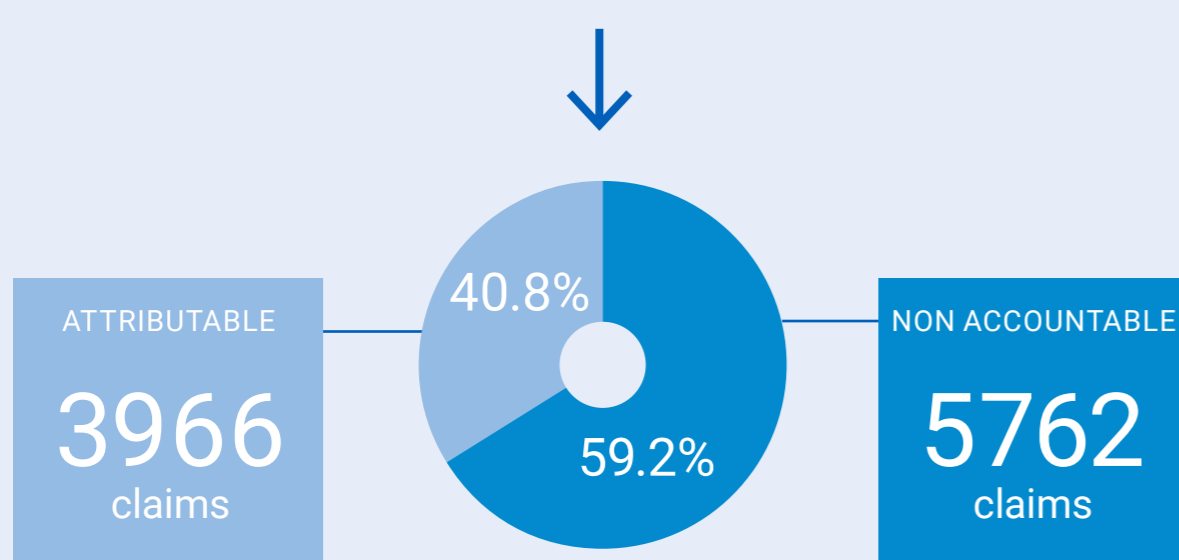
Overview of patient compensation payments by Servier<sup>(1)</sup>  
updated on 29 November 2024

## ONIAM\*

**10189** Patient claims submitted  
(according to public declarations by ONIAM)

**9728**

claims examined to date  
by the expert panel<sup>(2)</sup>  
i.e. 95.5%

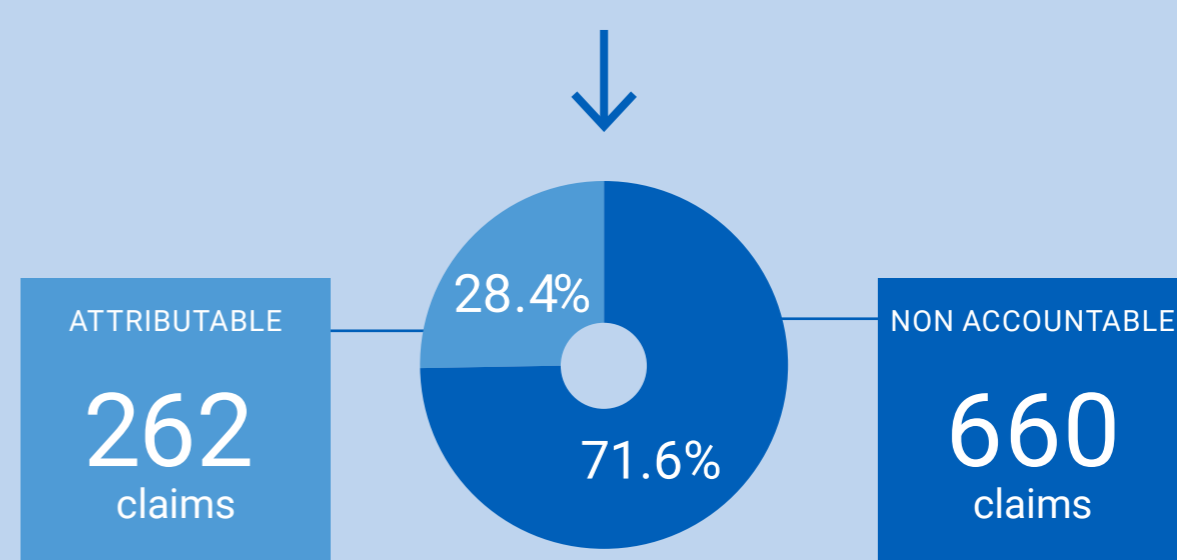


## Administrative Court

**1180** patient claims submitted

**922**

claims examined to date  
by the courts or by legal experts<sup>(2)</sup>  
i.e. 78.1%



## STATUS OF PATIENT CLAIMS PROCESSED ACCORDING TO THE ONIAM PROCEDURE

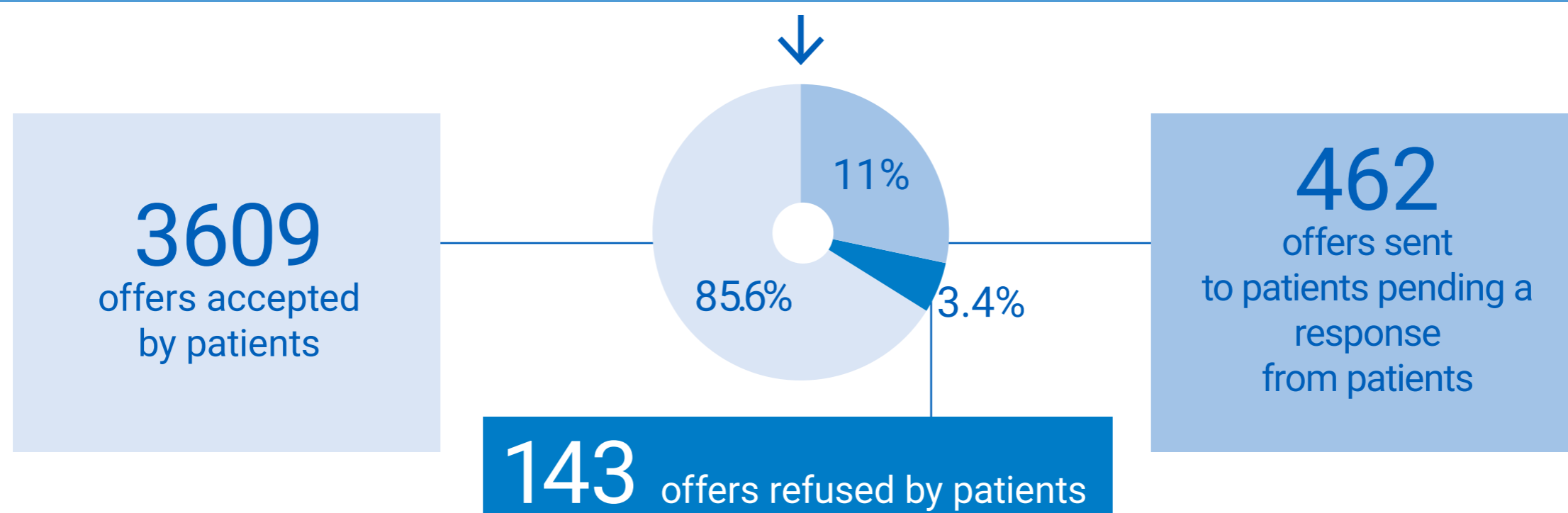
**3966** accountable files (for 9728 reviewed files)

(Accountability between the diseases and Mediator treatment upheld by the ONIAM expert panel)

**4268** compensation notices sent by ONIAM and received to date by SERVIER<sup>(3)</sup>

↓ SERVIER has 3-months delay from the receipt of the notice from ONIAM to study and make an offer

**4214** compensation offers sent by SERVIER to patients<sup>(3)</sup>



Average Permanent Functional Deficit: 11.9% (calculated on the basis of 3966 accountable files examined)  
(The PFD represents the medically observed level of impairment affecting the functions of the human body)

## Applications for substitution presented to ONIAM by patients <sup>(4)</sup>

**261** applications

**149**

REFUSAL OF SUBSTITUTION  
by ONIAM –  
Servier's offer considered to  
comply with the opinion issued

**67**

Formal AGREEMENTS  
of ONIAM for substitution

**45**

APPLICATIONS  
for substitution presented  
in which ONIAM's position is  
unknown by SERVIER



**66**

compensated or refunded  
by Servier



**1**

paid by ONIAM  
and not refunded  
by Servier



**45**

files in which Servier made  
a refunder offer

**42**

files  
in which patients  
are compensated

**2**

file in which  
the offer  
pending a response

**1**

file which the offer  
refused by patient

## Status of patient claims processed by the courts

(Civil Court or Administrative Court) and concluded by a settlement agreement

**262** attributable files

( between the disease and treatment by Mediator upheld by a legal expert)

**6** settlement discussions for patient compensation<sup>(5)</sup>

**155** amicable settlements finalised between SERVIER and patients

On 29 November 2024, 4429 patients received offers of compensation for a total amount of 272.6 million Euros, 236.6 million of which have already been paid

<sup>(1)</sup> The above data concern claims initiated either by the ONIAM procedure or by those of the civil courts (a few rare claims were submitted to an administrative court)

<sup>(2)</sup> The claims examined correspond to files that were the subject of an ONIAM report or opinion as well as the judicial files that were the subject of a judicial decision or an expert report allowing a decision to be made about causality.

<sup>(3)</sup> Some cases may be the subject of several opinions from SERVIER in the event of an aggravation

<sup>(4)</sup> The law provides that in the absence of an offer from SERVIER or if the patient considers this insufficient, he/she may ask the substitution of SERVIER by ONIAM for compensation. ONIAM may accept or refuse this substitution (in particular if SERVIER's offer is deemed to be in conformity with the compensation notice issued).

<sup>(5)</sup> SERVIER's offers are based on the opinions of the ONIAM college and apply the compensation grids applied by ONIAM.

<sup>(6)</sup> Discussions between the patient's lawyer and SERVIER's lawyers.

\* National Office for Compensation for Medical Accidents.