

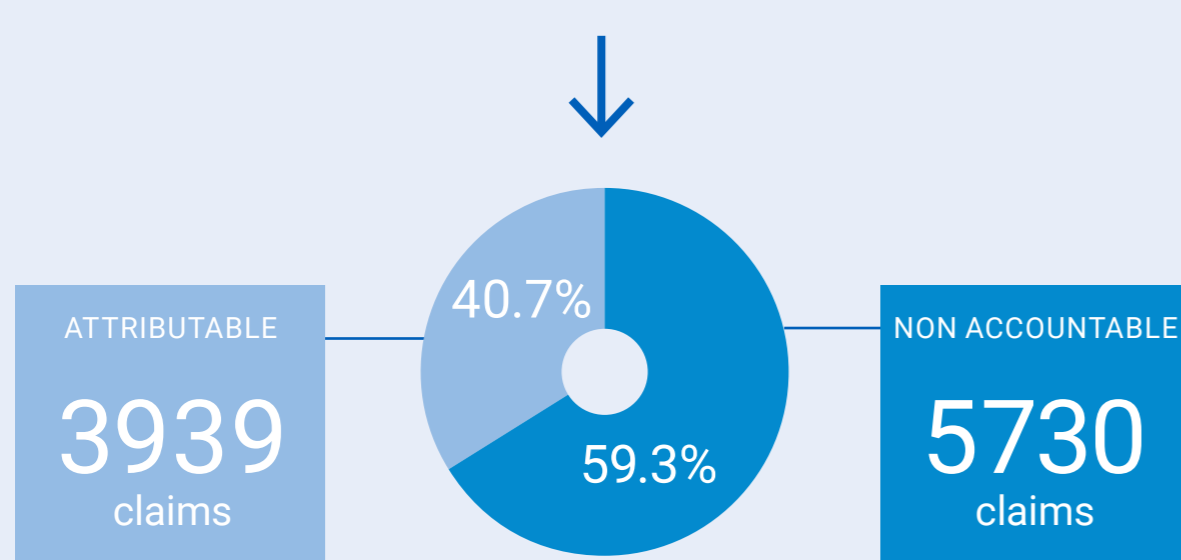
MEDIATOR

Overview of patient compensation payments by Servier⁽¹⁾
updated on 31 march 2024

ONIAM*

10138 Patient claims submitted
(according to public declarations by ONIAM)

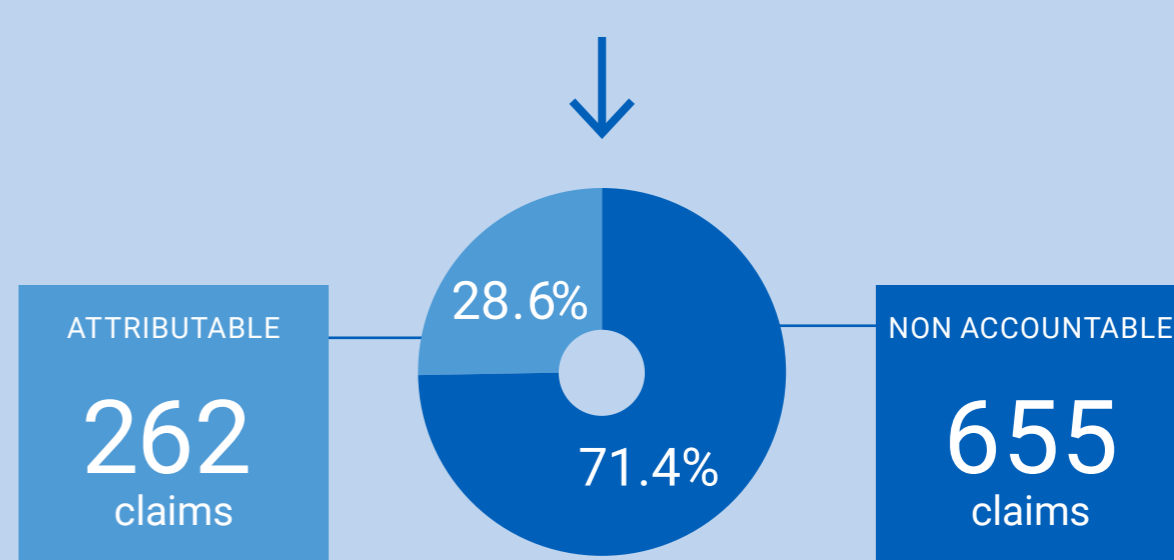
9669
claims examined to date
by the expert panel⁽²⁾
i.e. 95%



Administrative Court

1177 patient claims submitted

917
claims examined to date
by the courts or by legal experts⁽²⁾
i.e. 78%



STATUS OF PATIENT CLAIMS PROCESSED ACCORDING TO THE ONIAM PROCEDURE

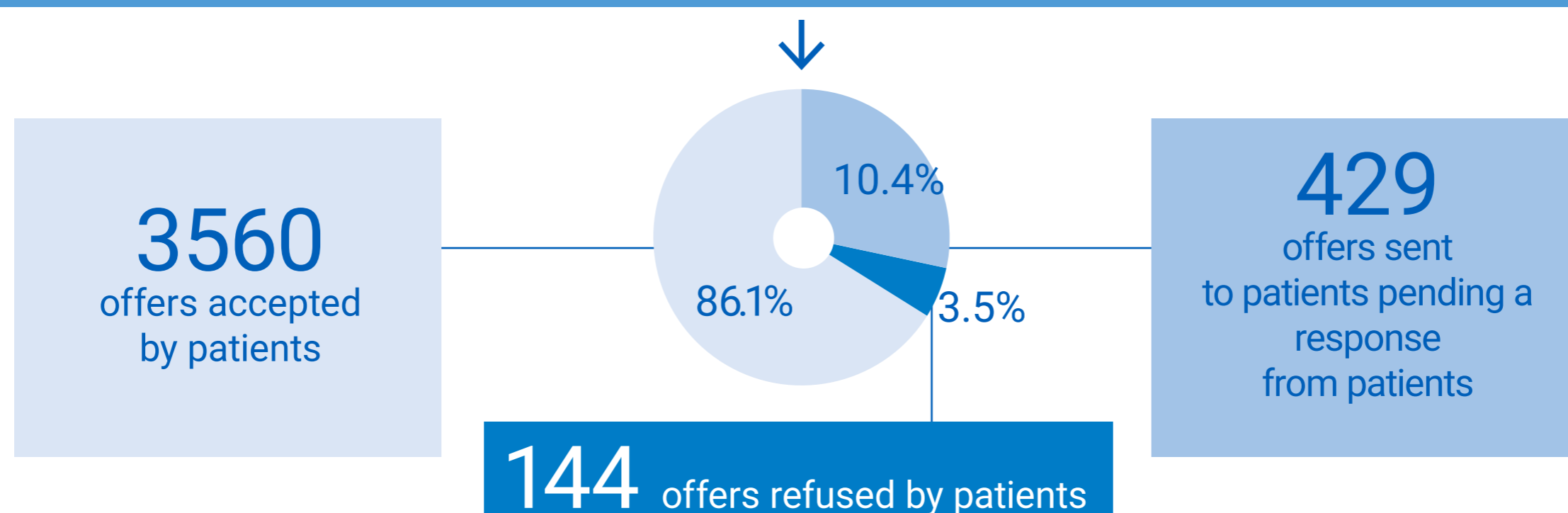
3939 accountable files (for 9669 reviewed files)

(Accountability between the diseases and Mediator treatment upheld by the ONIAM expert panel)

4188 compensation notices sent by ONIAM and received to date by SERVIER⁽³⁾

↓ SERVIER has 3-months delay from the receipt of the notice from ONIAM to study and make an offer

4133 compensation offers sent by SERVIER to patients⁽³⁾



Average Permanent Functional Deficit: 11.8% (calculated on the basis of 3939 accountable files examined)
(The PFD represents the medically observed level of impairment affecting the functions of the human body)

Applications for substitution presented to ONIAM by patients ⁽⁴⁾

255 applications

144

REFUSAL OF SUBSTITUTION
by ONIAM –
Servier's offer considered to
comply with the opinion issued

67

Formal AGREEMENTS
of ONIAM for substitution

44

APPLICATIONS
for substitution presented
in which ONIAM's position is
unknown by SERVIER

66

compensated or refunded
by Servier

1

paid by ONIAM
and not refunded
by Servier

44

files in which Servier made
a refunder offer

42

files
in which patients
are compensated

1

file in which
the offer
pending a response

1

file which the offer
refused by patient

Status of patient claims processed by the courts

(Civil Court or Administrative Court) and concluded by a settlement agreement

262 attributable files

(between the disease and treatment by Mediator upheld by a legal expert)

8 settlement discussions for patient compensation⁽⁵⁾

151 amicable settlements finalised between SERVIER and patients

On 31 March 2024, 4348 patients received offers of compensation for a total amount of 260.7 million Euros, 227.2 million of which have already been paid

(1) The above data concern claims initiated either by the ONIAM procedure or by those of the civil courts (a few rare claims were submitted to an administrative court)

(2) The claims examined correspond to files that were the subject of an ONIAM report or opinion as well as the judicial files that were the subject of a judicial decision or an expert report allowing a decision to be made about causality.

(3) Some cases may be the subject of several opinions from SERVIER in the event of an aggravation

(4) The law provides that in the absence of an offer from SERVIER or if the patient considers this insufficient, he/she may ask the substitution of SERVIER by ONIAM for compensation. ONIAM may accept or refuse this substitution (in particular if SERVIER's offer is deemed to be in conformity with the compensation notice issued).

(5) SERVIER's offers are based on the opinions of the ONIAM college and apply the compensation grids applied by ONIAM.

(6) Discussions between the patient's lawyer and SERVIER's lawyers.

* National Office for Compensation for Medical Accidents.