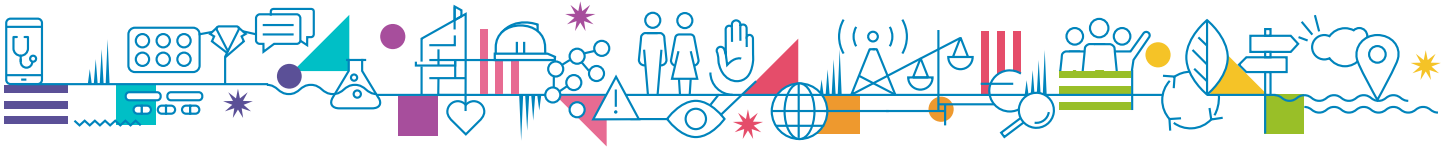


Responsible Purchasing Charter



The Servier Group Responsible Purchasing Charter sets out the principles shared by our buyers, suppliers and subcontractors. It follows on from our Ethical Charter, Code of Conduct and CSR strategy.

Beyond the social and environmental challenges of our activities, our objective is to progressively implement a concrete approach by means of Purchasing processes and Good Practices. An approach that aims to increase the creation of shared value and reduces negative impacts on us, our stakeholders, and the environment.

This mutual commitment between the Servier Group and our suppliers must be made in keeping with current regulations, our values and in a spirit of transparency.

Identifying needs: “Why am I buying?”

We favour a functional approach – rather than imposing solutions on suppliers, we give them the opportunity to propose innovative alternatives that fulfil the minimum functionalities that were identified precisely by us.

Characteristics of the product or service: “What am I buying?”

As a prerequisite to any CSR approach, products and services must be procured in line with local and international regulations and in respect of human rights, dignity, health, and safety.

When Purchasing involves personal or health data, respecting the regulations becomes even more crucial for our industry.

As such, our suppliers must proactively inform us of any deviation along with their proposal of corrective action plan.

We endeavour to reduce our impact on the environment, biodiversity and natural resources, with one priority being to reduce our energy consumption and greenhouse gas emissions. Our Group deploys a low-carbon strategy focusing, for purchasing, on activities, products or suppliers with the highest carbon footprint.

Energy performance will be considered as a criteria while selecting products and services.

We will progressively implement a strategy that takes into account positive and negatives effects on the entire lifecycle of the product or service, making it possible to enhance the value of eco-design approaches.

Priority will be given to its deployment not just in terms of direct Purchasing, but also indirect Purchasing based on sector-specific initiatives and independent labels.

Supplier's evaluation: "Who am I buying from?"

In a desire for vigilance, we will conduct some supplier risk analysis to ensure respect of regulations and our ethical rules and also to avoid any mutual dependence, whether technical or economic.

This analysis may lead to an action plan shared between us and the supplier.

Beyond risk considerations, we also favour those suppliers who score higher in CSR – which we ascertain using recognised indicators and evaluations.

We seek to optimise our local presence and promote diversity, for example by working with the sheltered sector or companies with a higher proportion of workers with disabilities.

Relationships management: "How am I buying?"

In our relationships with suppliers we endeavour to be responsible in the respect of our values and ethical practices.

This approach is based on a search for legitimate and fair competition, followed by selection based on independent criteria.

The respect of our payment period is a major indicator for which our objective is to respect the regulations.

We expect a similarly transparent approach from our suppliers and exclude unethical behaviours such as corruption, conflict of interest, unfair methods of pressure or abuse of dominant position.

We are looking for a balanced relationship over the long term that favours transparent dialogue and respect of our mutual commitments.

This charter forms a part of the continuous improvement approach for our Group and its suppliers. An approach that demands flexibility and adaptability when addressing the specific challenges of a Purchasing category or site which can take the form of procedures or good practices.

