

INFORMATION NOTICE FOR THE CLIENTS, PROSPECTS AND VENDORS

As a data controller, SERVIER processes your personal data in the context of the performance of your contract as well as for various legitimate interests such the protection of its products from counterfeiting.

Your personal data are collected and processed by SERVIER mainly for the following purposes:

- Contract management,
- Anti-counterfeiting management.

Your personal data processed by SERVIER will only be accessible by a limited list of recipients on a need to know basis or where required by law, including but not limited to:

- SERVIER's employees and providers in their scope of activities for the management of relationships with clients, prospects and vendors,
- SERVIER's trademark department, security department, and, where requested, local authorities for anti-counterfeiting purposes.

Your personal data may be transferred to other SERVIER entities and to third-parties (providers and public authorities) which may be located inside or outside the EEA, including in the countries which do not have the same level of protection of personal data as in the EEA, in particular for IT support purposes. In such cases, SERVIER ensures that such transfers are carried out in compliance with the applicable data protection laws and regulation.

Your personal data collected by SERVIER are kept in a form which permits your identification for no longer than is necessary for the purposes for which the personal data are processed. More specifically:

- Personal data collected for contract management are kept for the whole duration of the commercial relationship and then are archived for 6 years,
- Personal Data collected in the context of anti-counterfeiting management are:
 - Archived during 3 years in the absence of any action,
 - Archived during 5 years if a suspicion triggers an internal action,
 - Kept until the end of the legal proceedings and then archived during 5 years.

As a data subject, you have the right at any time to request from SERVIER as far as permitted by applicable laws and regulations, access to and rectification or erasure of your personal data. On legitimate grounds, you are also entitled to request a restriction of the processing of your personal data or to object to such processing.

Finally, you are entitled to lodge a complaint with the Data Protection Authority, related to SERVIER’s compliance with the applicable data protection laws and regulation.

CONTACTS DETAILS

DATA PROTECTION CONTACTS

	ROLE	NAME	CONTACT DETAILS
Data Protection Contact	to ask questions and exercise your rights	SERVIER local DPO or contact	Name, address, e-mail address as mentioned on the documentation provided by SERVIER (information notice, contract...)
Data Controller	responsible of the use of your personal data	SERVIER local entity	
Local/National Data Protection Authority	to lodge a complaint	Local authority	

